

Wessex Trauma Network Repatriation Directory of Services

This document is intended to provide information pertaining to the repatriation processes in each hospital within the Wessex Trauma Network. The information below has been provided by the hospital indicated, and agreed by the relevant trauma leads as well as the network as a whole.

This document should enhance cooperation and collaboration within the network to ensure patients requiring repatriation are returned as soon as possible, and to allow each hospital to have clear, accessible instructions to enact a successful repatriation.

If any changes occur, the relevant hospital is able to amend the document to reflect the new pathway.

Version Control:

Date	Version	Date of review
28/2/2025	Version 1.0	February 2026

Table of amendments:

Date	Hospital	Amended speciality/process	Version



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Basingstoke hospital:

Switchboard number: 01256 473202

Please advise which speciality would be the accepting team for patients requiring ongoing input in these areas:

T&O:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **On call T&O SpR**

Bleep & or telephone: **Bleep 2352**

Contact for escalation if unable to get acceptance: **On call T&O Consultant via switchboard**

Requesting a bed:

Contact to request for bed (who): **Orthopaedic Trauma Coordinator**

Contact to request for bed (Bleep / Telephone): **07917 599711**

Contact for bed escalation: **Duty Manager**

Bleep / telephone: **Extension 47362**

Any other teams that need notifying please add below (include contact numbers)

Neuro (predominant injury head injury)

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **Surgical SpR**

Bleep & or telephone: **Bleep 2369**

Contact for escalation if unable to get acceptance: **On call Surgical Consultant via switchboard**

Requesting a bed:

Contact to request for bed (who): **Surgical bed manager**

Contact to request for bed (Bleep / Telephone): **Bleep 1423**

Contact for bed escalation: **Duty Manager**

Bleep / telephone: **Extension 47362**

Any other teams that need notifying please add below (include contact numbers)

Spines

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant) **On call T&O SpR**

Bleep & or telephone: **As above for T&O**

Contact for escalation if unable to get acceptance: **As above for T&O**



Requesting a bed:

Contact to request for bed (who): **All details as above for T&O**

Any other teams that need notifying please add below (include contact numbers)

General surgery

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **On call Surgical SpR**

Bleep & or telephone: **As above**

Contact for escalation if unable to get acceptance: **As above**

Requesting a bed:

Contact to request for bed (who): **All details as above for surgical referrals**

Any other teams that need notifying please add below (include contact numbers)

Thoracic

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): Surgical SpR

Please follow instructions above as for surgical referrals.

Requesting a bed:

All details as above for surgical referrals

Any other teams that need notifying please add below (include contact numbers)

Specialist procedures

Please indicate any specialist procedure and escalation procedure below:

When a patient requires repatriation to Basingstoke Hospital, please email traumacare@hhft.nhs.uk once the patient has been referred.

If you are struggling with getting patients back to us then please send a follow-up email to traumacare@hhft.nhs.uk and let lead Trauma Nurse know.

Completed: Claire Jackson HHFT Lead Trauma Nurse (2012 – 2024)

COO Approval: Beth Norton (Associate Director of Operations)



Queen Alexandra Hospital:

Hospital name: Queen Alexandra (Portsmouth)

Please advise which speciality would be the accepting team for patients requiring ongoing input in these areas:

T&O:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant) - Ortho SPR

Bleep & or telephone: Combined bleep for referrals (with Surgery) - Bleep 1487 or separate bleep 1372 for just Ortho

Contact for escalation if unable to get acceptance: Operations centre – 6424 (or MTCT on bleep 1154), or phone 3889

Requesting a bed:

Contact to request for bed (who): Orthopaedic trauma practitioner (different role to the MTCT)

Contact to request for bed (Bleep / Telephone): Bleep 1372

Contact for bed escalation: Operations centre – 6424 (or MTCT on bleep 1154, or phone 3889)

Any other teams that need notifying please add below (include contact numbers) -

The Major Trauma Coordination Team would like to know about traumatic injury repatriations so that we can continue their MTCT care in QA – Phone 3889, bleep 1154 or email traumacoordination@porthosp.nhs.uk

Neuro (predominant injury head injury)

Same as T & O

Medical acceptance of the patient:

Please see T&O acceptance instructions

Requesting a bed:

Please see T&O instructions for bed request.

Spines

Same as T & O

Medical acceptance of the patient:

Please see T&O acceptance instructions

Requesting a bed:

Please see T&O instructions for bed request.



General surgery

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **Surg SPR**

Bleep & or telephone: **Shared referral bleep with Ortho – Bleep 1487, or individual Surgical bleep - 1055**

Contact for escalation if unable to get acceptance: **Operations centre – 6424 (or MTCT on bleep 1154, or phone 3889)**

Requesting a bed:

Contact to request for bed (who): **Surgical bed manager.**

Contact to request for bed (Bleep / Telephone): **Bleep 1487**

Contact for bed escalation: **Operations centre – 6424 (or MTCT on bleep 1154, or phone 3889)**

Any other teams that need notifying please add below (include contact numbers)

We at the MTCT would like to know about traumatic injury repatriations so that we can continue their MTCT care in QA – Phone 3889, bleep 1154 or traumacoordinationsservice@porthosp.nhs.uk

Thoracic

Same as General surgery

Medical acceptance of the patient:

Please see General Surgery Instructions

Requesting a bed:

Please see General Surgery Instructions

Agreed with: Senior Sister Dawn Knowles and

Lead Nurse for the Major Trauma Coordination Team

Phone: ex 3889

Bleep 1154

Email: dawn.knowles@porthosp.nhs.uk

MTCT group email: TraumaCoordinatorService@porthosp.nhs.uk

Secure email: dawn.knowles2@nhs.net or pho-tr.traumacoordinatorservice@nhs.net (group)

COO Approval: Simon Barson (COO PHU)



St Marys Hospital Isle of Wight:

Please advise which speciality would be the accepting team for patients requiring ongoing input in these areas:

T&O:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant):

In hours: on call consultant.

Out of hours: On call reg/ if not available the SOG will take the details and ref on to the REG.

Bleep & or telephone: **SOG: 015. REG: 012. CONS: Via switchboard**

Contact for escalation if unable to get acceptance: **Clinical site team bleep 200/ ext 3448.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team**

Contact to request for bed (Bleep / Telephone): **200/ ext 3448.**

Contact for bed escalation: **Clinical site team**

Bleep / telephone: **200/ ext 3448.**

Any other teams that need notifying please add below (include contact numbers)

Neuro (predominant injury head injury)

No neuro specific care in IOW. Repats requiring ongoing hospital treatment may be excepted under the general medics or surgical team dependant on their injury.

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant)

Bleep & or telephone: medical team: **REG on 911. Consultant via AAU on ext 4010 (in hours). Surgical team: REG: 560. Consultant via switchboard.**

Contact for escalation if unable to get acceptance: **Clinical site team bleep 200/ ext 3448.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team bleep 200/ ext 3448.**

Contact to request for bed (Bleep / Telephone): **Clinical site team bleep 200/ ext 3448.**

Contact for bed escalation: **Clinical site team bleep 200/ ext 3448.**

Bleep / telephone: **Clinical site team bleep 200/ ext 3448.**

Any other teams that need notifying please add below (include contact numbers)

Spines:

St Marys IOW doesn't have a specific spinal unit. If the patient requires ongoing hospital treatment spinal injuries would be managed by the orthopaedic team

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **In hours: on call consultant. Out of hours: On call reg/ if not available the SOG will take the details and ref on to the REG.**

Bleep & or telephone: **SOG: 015. REG: 012. CONS: Via switchboard**

Contact for escalation if unable to get acceptance: **Clinical site team bleep 200/ ext 3448.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team bleep 200/ ext 3448.**

Contact to request for bed (Bleep / Telephone): **Clinical site team bleep 200/ ext 3448.**

Contact for bed escalation: **Clinical site team bleep 200/ ext 3448.**

Bleep / telephone: **Clinical site team bleep 200/ ext 3448.**

Any other teams that need notifying please add below (include contact numbers)

General Surgery

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **In hours: surgical consultant on call. Out of hours the REG, If unavailable then the SOG can be contacted and he/she will contact the REG.**

Bleep & or telephone: **SOG: 015. REG: 012. CONS: Via switchboard**

Contact for escalation if unable to get acceptance: **Clinical site team bleep 200/ ext 3448.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team bleep 200/ ext 3448.**

Contact to request for bed (Bleep / Telephone): **Clinical site team bleep 200/ ext 3448.**

Contact for bed escalation: **Clinical site team bleep 200/ ext 3448.**

Bleep / telephone: **Clinical site team bleep 200/ ext 3448.**

Any other teams that need notifying please add below (include contact numbers)

Thoracic:

If ongoing hospital treatment the patient should accepted under the orthopaedic team.

Medical acceptance of the patient:

Who do we refer to, to accept the patient? (e.g. on call Reg or consultant): **In hours: on call consultant. Out of hours: On call reg/ if not available the SOG will take the details and ref on to the REG.**

Bleep & or telephone: **SOG: 015. REG: 012. CONS: Via switchboard**

Contact for escalation if unable to get acceptance: **Clinical site team bleep 200/ ext 3448.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team bleep 200/ ext 3448.**

Contact to request for bed (Bleep / Telephone): **Clinical site team bleep 200/ ext 3448.**

Contact for bed escalation: **Clinical site team bleep 200/ ext 3448.**

Bleep / telephone: **Clinical site team bleep 200/ ext 3448.**

Other useful contacts:

Emma Ryan: Advanced Clinical Practitioner/Repatriation emma.ryan5@nhs.net 01983 822099.
07776495805

IOW Repat group: iownt.repatriation@nhs.net or the Transfer of Care Hub on: 01983 822099 ext.
2159 / 5760 (Mon to Friday).

Completed: Kris Warner (Major Trauma Coordinator IOW)

COO Approval: Karen Robinson (Head of Clinical Site)



Salisbury Foundation Trust

T&O:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **o/c orthopaedic reg.**

Bleep & or telephone: **SFT switchboard 01722 336262 bleep 1511**

Contact for escalation if unable to get acceptance: **consultant.**

Requesting a bed:

Contact to request for bed (who): **Clinical site team (bed manager).**

Contact to request for bed (Bleep): **1705/1312**

Contact for bed escalation: **Duty manager.**

Bleep / telephone: **SFT switchboard 01722 336262**

Neuro (predominant injury head injury):

Medical acceptance of the patient:

Who do we refer to, to accept the patient?: **o/c medical Reg**

Bleep & or telephone: **SFT switchboard 01722 336262**

Contact for escalation if unable to get acceptance:

Requesting a bed:

Contact to request for bed (who): **clinical site team (bed manager)**

Contact to request for bed (Bleep): **1705/1312**

Contact for bed escalation: **Duty manager.**

Bleep / telephone: **SFT switchboard 01722 336262**

Spines:

Medical acceptance of the patient: (waiting list times up to 50 days)

Who do we refer to, to accept the patient?: **o/c spinal rehab consultant or T&O.**

Bleep & or telephone: **switchboard 01722 336262**

Contact for escalation if unable to get acceptance:

Requesting a bed:

Contact to request for bed (who): **clinical site team (bed manager)**

Contact to request for bed (Bleep): **1705/1312**

Contact for bed escalation: **Duty manager.**

Bleep / telephone: **SFT switchboard 01722 336262**



General surgery:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **O/C General surgery Reg**

2030-0800 Hospital at Night Team (H@NT)

Bleep & or telephone: **SFT switchboard 01722 336262**

Contact for escalation if unable to get acceptance: **General Surgeon on call**

Requesting a bed:

Contact to request for bed (who): **clinical site team (bed manager)**

Contact to request for bed (Bleep / Telephone): **1705/1312**

Contact for bed escalation: **Duty manager.**

Bleep / telephone: **SFT switchboard 01722 336262**

Plastics:

Medical acceptance of the patient:

Who do we refer to, to accept the patient?

0800-1700 Plastics Surgery Trauma Coordinator

1700-2030 Plastic Surgery FY/CT

2030-0800 Hospital at Night Team (H@NT)

Bleep & or telephone: **Switchboard 01722 336262**

Plastics Trauma email : sft.plasticstrauma@nhs.net

Requesting a bed:

Contact to request for bed (who): **clinical site team (bed manager)**

Contact to request for bed (Bleep): **1705/1312**

Contact for bed escalation: **Duty manager.**

Bleep / telephone: **SFT switchboard 01722 336262**

ITU:

Referred to consultancy team (medical, stroke, spinal, surgical) via Switchboard. They then contact ICU o/c consultant #1373 or 01722336262 ext. 5400/4373.

Bed request - **Clinical site team (bed managers) bleep 1705/1312**

PAEDS:

Contact switchboard - **o/c paed Reg bleep 1165 who will liaise with paed cons.**

Bed request – **via o/c paed Reg or clinical site team bleep 1705/1312**

Completed by: Tanya Antunovic TNC and

COO Approval: Niall Prosser (COO)



University Hospital Dorset (Poole and Bournemouth)

T&O:

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **On-call SHO**

Bleep & or telephone: **Bleep 0105**

Contact for escalation if unable to get acceptance: **SpR – 0593, Consultant via Switchboard**

Requesting a bed:

Contact to request for bed (who): **Clinical Site Manager**

Contact to request for bed (Bleep / Telephone): **Bleep 0111**

Contact for bed escalation: **On-call General Manager**

Bleep / telephone: **via Switchboard**

Any other teams that need notifying please add below (include contact numbers)

Neuro (predominant injury head injury)

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **Medical SpR (for triage to neurorehab)**

Bleep & or telephone: **Bleep 0387**

Contact for escalation if unable to get acceptance: **On-call Medical Consultant**

Requesting a bed:

Contact to request for bed (who): **Clinical Site Manager**

Contact to request for bed (Bleep / Telephone): **Bleep 0111**

Contact for bed escalation: **On-call General Manager**

Bleep / telephone: **via Switchboard**

Any other teams that need notifying please add below (include contact numbers)

Spines

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **Orthopaedic SHO**

Bleep & or telephone: **Bleep 0105**

Contact for escalation if unable to get acceptance: **SpR 0593**

Requesting a bed:

Contact to request for bed (who): **Clinical Site Manager**

Contact to request for bed (Bleep / Telephone): **Bleep 0111**

Contact for bed escalation: **On-call General Manager**

Bleep / telephone: **via Switchboard**



Any other teams that need notifying please add below (include contact numbers)

General surgery

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **On-call SpR**

Bleep & or telephone: **Bleep 0345**

Contact for escalation if unable to get acceptance: **On-call Consultant via Switch**

Requesting a bed:

Contact to request for bed (who): **Clinical Site Manager**

Contact to request for bed (Bleep / Telephone): **Bleep 0111**

Contact for bed escalation: **On-call General Manager**

Bleep / telephone: **via Switchboard**

Any other teams that need notifying please add below (include contact numbers)

Thoracic

Medical acceptance of the patient:

Who do we refer to, to accept the patient? **Surgical SpR**

Bleep & or telephone: **Bleep 0345**

Contact for escalation if unable to get acceptance: **On call Consultant via switch**

Requesting a bed:

Contact to request for bed (who): **Clinical Site Manager**

Contact to request for bed (Bleep / Telephone): **Bleep 0111**

Contact for bed escalation: **On-call General Manager**

Bleep / telephone: **via Switchboard**

Any other teams that need notifying please add below (include contact numbers)

Please indicate any specialist procedure and escalation procedure below:

NONE

Completed by: B Elkins (MT Lead UHD)

COO Approval: Stuart Wersby (Head of operations UHD)



Hospital name: Dorset County Hospital NHS Foundation Trust

Please advise which speciality would be the accepting team for patients requiring ongoing input in these areas:

T&O / Spinal / Head injury:

Orthopaedics on-call via bed bureau (01305 255446 or 5447)

Medical acceptance of the patient:

Initial contact will be made via bed bureau to the orthopaedic SHO. If a discussion with the on-call orthopaedic consultant is felt to be more appropriate, this should be done through DCH switchboard (01305 251150), but bed bureau will still need to be informed in order to trigger bed allocation through the clinical site manager team

Bleep & or telephone: As above via bed bureau

Contact for escalation if unable to get acceptance: Orthopaedic consultant via DCH switchboard as above

Requesting a bed: Contact to request for bed (who): Clinical site manager team will automatically be made aware once bed bureau knows about the patient so routinely, no need to request a bed. However, if complex situation (for example need for an ICU bed or infection control issues), or a need for escalation, a direct conversation could be held with the clinical site manager (bleep 500 via DCH switchboard)

Contact to request for bed (Bleep / Telephone):

As above

Contact for bed escalation: as above

Bleep / telephone: as above

Any other teams that need notifying please add below (include contact numbers)

General surgery/Thoracics

Medical acceptance of the patient:

Initial contact will be made via bed bureau (01305 255446) to the general surgical registrar. If a discussion with the on-call general surgical consultant is felt to be more appropriate, this should be done through DCH switchboard (01305 251150), but bed bureau will still need to be informed in order to trigger bed allocation through the clinical site manager team

Bleep & or telephone: as above

Contact for escalation if unable to get acceptance: as above

Requesting a bed: Clinical site manager team will automatically be made aware once bed bureau knows about the patient so routinely, no need to request a bed. However, if complex situation (for example need for an ICU bed or infection control issues), or a need for escalation, a direct conversation could be held with the clinical site manager (bleep 500 via DCH switchboard)

Contact to request for bed:

(Bleep / Telephone): as above

Contact for bed escalation: as above

Bleep / telephone: as above

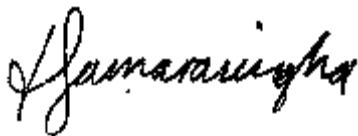
Any other teams that need notifying please add below (include contact numbers)

Please indicate any specialist procedure and escalation procedure below:

If issues persist despite ongoing communications with the clinical site manager team, please escalate to the trusts Major Trauma Lead via the Wessex Trauma network team Whatsapp group.

If a paediatric patient, use the pathways above based on injury, but also make contact with the on-call paediatric consultant via switchboard so they are aware of the patient.

Signed:



Dr Kevin Samarasingha, DCHFT Major Trauma Lead

COO Approval: Anita Thomas COO